# **Minnesota State University Moorhead**

# **HSAD 416: Healthcare Leadership and Management**

### A. COURSE DESCRIPTION

Credits: 4

Lecture Hours/Week: 4

Lab Hours/Week: 0

OJT Hours/Week: \*.\*

Prerequisites: None

Corequisites: None

MnTC Goals: None

Healthcare Leadership and Management involves the management theories and practices within variety of health care settings including acute care, clinical, community health, and long-term care organizations. There will be a strong focus on organizational behavior theories, leadership and planning, personnel management and information technology, as well as risk management, and utilization review.

# **B. COURSE EFFECTIVE DATES:** 09/17/2016 - Present

## C. OUTLINE OF MAJOR CONTENT AREAS

### **D. LEARNING OUTCOMES (General)**

- 1. Demonstrate a practical understanding of the overall operation of healthcare organizations.
- 2. Demonstrate an understanding of impact of health disparities, cultural proficiency and diverse populations on the management of healthcare organizations.
- 3. Demonstrate an understanding of leadership models applicable to health care.
- 4. Demonstrate an understanding of planning, monitoring, and application of appropriate control methods needed to provide improved services to patients and other stakeholders.
- 5. Demonstrate an understanding of principles of risk management needed to improve quality, safety, and efficiency of patient services in health care settings.
- 6. Demonstrate an understanding of the impact of new technology and data collection capabilities on the success of healthcare operations.
- 7. Demonstrate an understanding of the language, tools and techniques used in the management of health care organizations through discussion and written work.
- 8. Describe management theories and organizational behavior theories as they apply to healthcare organizations.
- 9. Describe the importance of interpersonal relationships, conflict resolution skills, and team building skills needed to function effectively in health care organizations.
- 10. Explain the importance of utilization review process required to improve quality of patient care services.

### E. Minnesota Transfer Curriculum Goal Area(s) and Competencies

None

### F. LEARNER OUTCOMES ASSESSMENT

As noted on course syllabus

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# **G. SPECIAL INFORMATION**

None noted

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